

About Solutions For Care

Mission Statement

Solutions For Care is committed to preserving the independence and dignity of all older adults and those living with disabilities, being their advocate, and working to find the best available resources that lead to greater self-sufficiency and a higher quality of life.

Service Area:

Solutions for Care serves all of Berwyn and Cicero, and all of Proviso Township: including Bellwood, Berkeley, Broadview, Forest Park, Hillside, Maywood, Melrose Park, Northlake, Parts of North Riverside, Stone Park, Westchester and Western Springs.

Solutions for Care do not discriminate in admission to programs or treatment of employment in programs or activities in compliance with the Illinois Human Rights Act, the U.S Civil Rights Act, and the U.S. and Illinois Constitution. If you feel you have been discriminated against, you have a right to file a complaint with the Illinois Department of Aging.

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SOLUTIONS
for care.

**Adult Protective
Services Program**

Adult Protective Services Program

Solutions for Care is a state-designated Adult Protective Services (APS) agency through the Illinois Department on Aging that investigates Abuse, Neglect, Financial Exploitation, and Self-Neglect of individuals 18-59 living with a documented disability and anyone 60 and over. All Adult Protective Services are confidential and free of charge.

Signs of Abuse

Abuse can happen to any older person, by a loved one, a hired caregiver, or a stranger. Abuse can happen at home, at a relative's home, or in an eldercare facility.

Watch for these common signs of abuse:

- Seems depressed, confused, or withdrawn
- Isolated from friends and family
- Has unexplained bruises, burns, or scars
- Appears dirty, underfed, dehydrated, over- or undermedicated, or not receiving needed care for medical problems
- Has bed sores or other preventable conditions
- Recent changes in banking or spending patterns

What Is Considered Abuse?

The Adult Protective Services Program responds to the following types of abuse:

Physical Abuse: Causing the infliction of physical pain or injury.

Sexual Abuse: Touching, fondling, sexual threats, sexually inappropriate remarks, or any other sexual activity when the person is unable to understand, unwilling to consent, threatened, or physically forced to engage in sexual behavior.

Emotional Abuse: Verbal assaults, threats of maltreatment, harassment, or intimidation intended to compel the person to engage in conduct from which the person wishes and has a right to abstain.

Confinement: Restraining or isolating, without authority, for other than medical reasons, as ordered by a physician.

Passive Neglect: Another individual's failure to provide a person in their care with the necessities of life including, but not limited to, food, clothing, shelter, or medical care, lack of awareness of services to help meet needs or a lack of capacity to care for the person in their care.

Willful Deprivation: Deliberate denial of medications, medical care, shelter, food, therapeutic devices, or other physical assistance to a person, who because of age, health, or disability, requires such assistance and thereby exposes that person to the risk of physical, mental, or emotional harm because of such denial.

Financial Exploitation: The use of a person's financial resources by another without the proper consent.

Self-Neglect: A condition that is the result of a person's inability, due to physical or mental impairments to perform essential self-care tasks to maintain physical health, mental health, emotional well-being, and general safety.

Abandonment: The desertion or willful forsaking of a person by an individual responsible for the care and custody of that person.

How to Report Abuse

To make a report you can contact Solutions for Care at

708-447-2448

Monday - Friday

8:30 AM - 4:30 PM

OR

Contact the State of Illinois Adult Protective Services Hotline at

866-800-1409.

Lines are open 24 hours a day 7 days a week.

For more info visit:

<https://ilaging.illinois.gov/>